

Please note:

2018

Our goal in the Pilates Studio is to serve you in the best way possible. We make it a priority to be consistent in our scheduling and request your help in achieving this goal.

———— CANCELLATION POLICY ————

We ask that you contact the club with no penalty, up to 24 hours before your scheduled appointment. We require a 24 hour notification before cancelling for a private, duo, class or workshop. This requirement allows our instructors and members to plan their day accordingly. We have a set amount of equipment in each studio and late cancellations affect the equipment allocation and negatively impact our instructors and waitlists.

———— OBLIGATIONS ————

A financial obligation remains with any session (private or class) cancelled with less than 24 hour notification. Your portion of a duo or trio canceled with less than 24 hour notification remains your obligation, regardless of whether your partner attends.

———— SCHEDULER ————

In February of 2018, the studio is moving to scheduler, which will remove your instructor from being involved with cancellations. This online booking system allows our members and guests to book, change and cancel appointments. Please note that late cancels will automatically be deducted from your account.

We will hold ourselves to these same standards, will respect your time and are accountable to you.

Please contact the Director of Pilates for true emergency situations.

Pilates



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